# **Palliative Care**

#### **Practice Information**

Last updated: Oct 2025



#### **General Information**

Please use the Halcyon Web Portal Form: Palliative Care Visit to claim funding for qualifying individuals.

### **Programme Information**

This programme funds palliative care consults and medications up to a capped amount for patients enrolled in General Practices, which are part of West Coast Health (WCH)

### **Programme Objectives**

- To relieve any potential financial barriers for patients and their whanau in the terminal stage of their illnesses.
- To reimburse general practitioners for home visits and surgery consultations for palliative care patients.

### **Eligibility Criteria**

- Enrolled in the General Practice who is claiming funding.
- Patient in the terminal phase of their illness.

# **Programme Process**

- 1. Obtain consent from patient to enrol them in programme.
- 2. Provide patient information sheet to explain the programme.
- 3. Arrange either home or practice visits for patient.
  - a. 'Virtual consultations' between a GP and palliative care/oncology nurse may also be claimed at the surgery consultation rate. 'Virtual consultations' are those where the palliative care nurse has provided a home visit to the patient and then needs to discuss management with the GP. A consultation note and usually a prescription would be written.
  - b. One post-bereavement whānau visit or consultation may be claimed.
- 4. Claim funding via Halcyon portal (no co-payment charged to patient).
- 5. \*\*\*It is important to coordinate your services with those of others caring for the patient (e.g. district nurses) and to respect their role. Writing management details in the shared care communication booklet will assist with this.

# Co-payment

No co-payment is allowed.

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### **Payment**

Up to \$500 per patient over 6 months unless further approval is obtained\*\*

- Home Visit: \$97
- Practice Visit: \$19.50

\*\* For further approval, please email Danielle Dawson: <u>danielle.dawson@westcoasthealth.nz</u> with the following information:

- Diagnosis
- Time since diagnosis
- Purpose of visits to date
- Reason why further home or clinic visits are required

## **Pharmacy/Medication Process**

WCH will cover some medication charges for palliative care patients.

#### **Process:**

- The prescription must be endorsed "Palliative Care Programme" by a GP.
- WCH will pay pharmacies for up to a maximum of \$100 for medication charges per patient (approval may be sought for an extension).
- Pharmacies claim via WCH Pharmacy Claiming form.