



Clinical Programmes Overview

Table Of Contents

1. [Bowel Screening Programme](#)
2. [Cellulitis Package of Care](#)
3. [Coast Quit](#)
4. [Community Probation Service](#)
5. [CVD Risk Assessment](#)
6. [Diabetes Annual review](#)
7. [Extended Primary Care \(EPC\)](#)
8. [Gender Affirming Primary Care](#)
9. [GP Referred MRI](#)
10. [HPV Primary Screening](#)
11. [Long Term Conditions Programme](#)
12. [LTC Mental Health](#)
13. [Mental Health Extended Consult](#)
14. [Palliative Care](#)
15. [Retinal Screening](#)
16. [Sexual Health](#)
17. [Skin Cancer Management](#)

Clinical Programmes – Practice Information Sheets

Practice Information Sheets are posted on the [WCH Clinician Dashboard Website](#)

Practice Information Sheets contain the following info about every clinical programme:

- Programme Intention
- Eligibility
- Exclusion
- Funding
- FAQs
- Resources

If you have questions about any of the clinical programmes, please email qualityteam@westcoasthealth.nz

To access them, please click the ‘Clinical Programmes’ icon on the main dashboard page:



National Bowel Screening Programme

Practice Information

Last updated: Oct 2025



NBSP Practice Information

The NBSP Coordination Centre (NCC) invites people aged between 58 and 74 years to participate in the screening programme by sending them Faecal Immunochemical Test (FIT) Kits.

- All test results are notified to the GP (negative and positive)
- **GP's responsibility to notify patient of a positive result, provide information and support and refer them for a colonoscopy**
- Referral must be made within 10 working days of the positive result notification

Use Halcyon Claiming Form for patients who have returned a positive FIT result

Resources: www.timetoscreen.nz





Cellulitis – Enhanced EPC

Practice Information

Last updated: October 2025

Cellulitis Practice Information

Eligibility Criteria

- Providers should follow the local 'Cellulitis in Adults' [HealthPathway](#) for entry criteria.
- Eligible for publicly funded NZ Health Services
- Proactive first follow-up within 72 hours
- Subsequent follow-ups within 7 days of Initial Consult

Exclusion Criteria

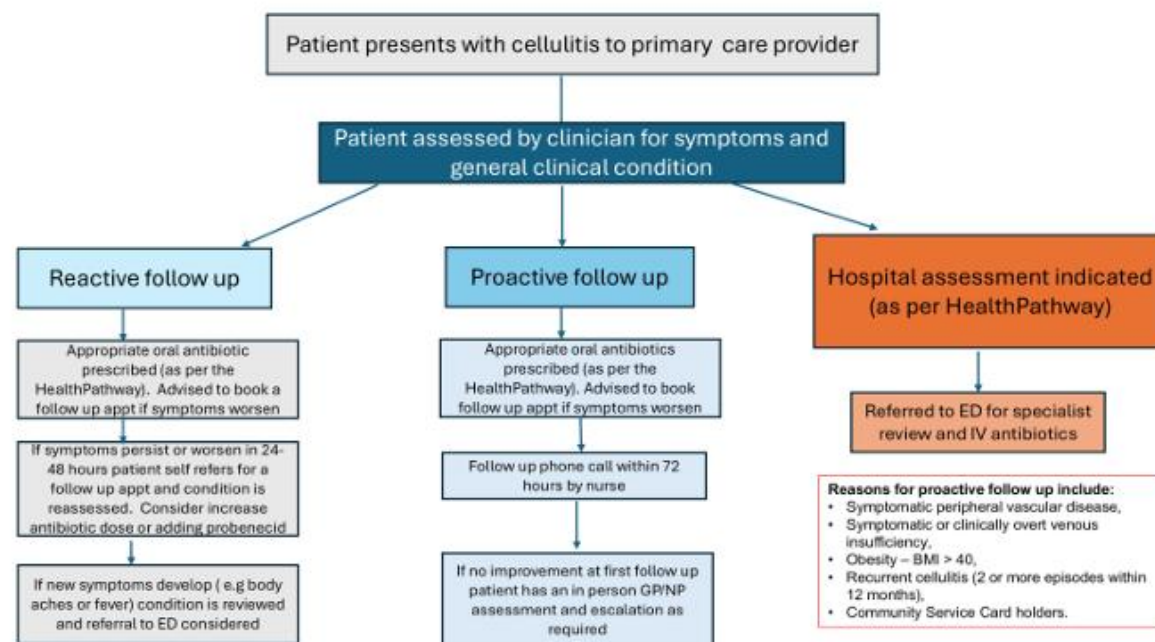
- ACC funded cellulitis claims, which should be claimed via ACC.
- IV antibiotic administration for cellulitis is not funded via this agreement.
- Follow-Up that occurs more than 7 days after initial consult date.
- Initial Consults for either pathway
- First Follow-Up for Reactive Pathway

There are two pathways for non-ACC Cellulitis: **Proactive Follow-Up** and **Reactive Follow-Up**. Follow [Health Pathways](#) guidelines for "Cellulitis in Adults"

Components of the funded cellulitis service include:

- **Subsequent follow-up of a Reactive follow-up process** (as defined by the below flowchart). This is not a first follow-up but a subsequent follow-up.
- **First follow-up for a proactive follow-up process** (as defined by the below flowchart).
- **Subsequent follow-up for a proactive follow-up process** (as defined by the below flowchart).

There may be unlimited follow-ups as long as they occur **within 7 days of the initial consult**.



Coast Quit

Practice Information

Last updated: 23 June 2025



Eligibility Criteria:

- All individuals aged 15 and older
- Enrolled with West Coast Health (WCH)
 - (enrolling in a GP practice on the coast, automatically enrolls patient in WCH)
- Currently smoke tobacco and are wanting support to stop.

Exclusion Criteria:

- People who do not smoke tobacco
- Patients who are not enrolled in West Coast Health

Coast Quit Practice Information

Enrolment Rules:

- Up to two enrolments per patient within a 12-month period.
- Minimum of 12 weeks between enrolments.

Two Pathways to choose from:

- ERMS Referral to a provider outside of the practice.
 - Stop Smoking Practitioner Programme
 - Oranga Hā
- GP Managed Cessation Plan
 - Nicotine Replacement Therapy given in practice.

Community Probation Service

Practice Information

Last updated: Sept 2024



Community Probation Service Practice Information

Objective: To provide funded access for Community Probation Service (CPS) clients to GP consults and prescriptions

- Enrolled & casual patients
- CPS issues a voucher number and emails practice
- Up to 4 visits on one voucher number (Initial , 3 follow up)
 - Full review – 30minutes
 - Normal consult:
 - Can include screenings and preventative assessments (can claim on those screenings, if eligible)
- Prescription – print the form sent by CPS and give it to the patient to collect their prescriptions without a charge.
- Contact CPS for additional vouchers if needed.
- Claim appointments via Halcyon Portal

Cardiovascular Risk Assessment

Practice Information

Last updated: Nov 2025



CVD Risk Assessment Practice Information

Objective:

- Health target: “**More Heart and Diabetes Checks**”
- To screen all eligible people for cardiovascular risk & diabetes over a 5 year cycle & identify & follow-up those with risk >15% and/or pre-diabetic

All treatment decisions should be based on an individual's **5-year combined risk** (the likelihood of a cardiovascular event over 5 years considering multiple factors)

Eligibility:

- Men 45yrs – 74ys
- Women 55yrs – 74 yrs
- 15 years earlier for Māori, Pacific, Asian peoples or known cardiovascular risk factors (30yrs/40yrs – 74yrs)
- People with serious mental illness: 25 – 74yrs

Exclusions:

Patients with CVD or Diabetes:

- CVRA is included in Diabetes Annual Review form for all patients with Diabetes
- Patients who have cardiovascular disease do not need a risk assessed. They are high risk (>15%).



[Link to My Heart Health Plan Example](#)

My Heart Health Plan

An optional tab within the CVD Risk Assessment Form.

Facilitates:

- patient understanding of their CVD risk,
- goals to work towards to improve health
- relationship between the practice and patient

My Heart Health Plan

Report ID: rXgyn7
Date: 15/05/2023

Kia ora Alex

This is a snapshot of your heart health at the time of assessment.

Heart Health means your heart is functioning well.

In this snapshot, we look at different things that impact your risk of having a heart event, such as a stroke or heart attack in the next 5 years.

Make an appointment with your health practitioner in 6 months to check in on your plan.

Things we looked at

- Your age
- Whether you are on certain medications
- Your smoking status
- Your cholesterol levels
- Your blood pressure
- Certain pre existing conditions you have
- Your height & weight
- Your kidney function
- Any family history of cardiovascular events

If you have any questions about what we looked at, please ask your health practitioner.

Your 5 year risk

Your risk is:

5%

5 in 100 people with this risk will have a cardiovascular event in the next 5 years.



Things that help

Being smokefree significantly improves your cardiovascular health. You can do this by:

- talking to your health professional about alternatives to smoking and medications that can help you quit
- getting support from a specialist stop smoking practitioner or Quitline advisor who can help you quit. Freephone 0800 778 778 or text 4006 to get in touch.

Lowering your blood pressure improves your cardiovascular health. You can do this by:

- reducing alcohol and salt in your diet
- exercising on a regular basis
- better managing your stress levels.

Diabetes Annual Review

Practice Information

Last updated: May 2026



DAR Practice Information

- Halcyon Web-portal
- DAR review form: National form
 - Type 1 & 2 Diabetes only
- Key Performance Indicators: 90% target
 - Everyone with Type 1 & Type 2 Diabetes needs to have a Diabetes Review Yearly

For individuals with Diabetes who need additional funds to manage their long-term condition and are eligible, you can still enrol them under the Long-Term Conditions Programme (LTC – Diabetes)

The screenshot shows the Halcyon web-portal interface. At the top, there's a header with the West Coast Health logo, 'Karo data management', and a 'Home' link. Below this, a patient header identifies 'Cup COFFEE (ZAA1691)' with a 'Change Patient' link and a 'Kia ora, Blackball' greeting. The main content area is titled 'Cup's Current programmes'. It features a table with three columns: 'Programme', 'Options for Cup', and 'Status'. The 'Current Programmes' tab is highlighted with a red circle. The table lists three programmes: 'Supplementary Patient Details' (with a 'Record Language Details' link and 'Not yet completed' status), 'Diabetes' (with a 'New Review' link, highlighted by a red oval), and 'Sexual Health' (with a 'New Claim' link and 'Number of consultations in' text). A red circle also highlights the 'Current Programmes' tab and the 'Diabetes' row.

Programme	Options for Cup	Status
Supplementary Patient Details	Record Language Details	Not yet completed
Diabetes	New Review	
Sexual Health	New Claim	Number of consultations in

Extended Primary Care

Practice Information

Last updated: Oct 2025



- **Objectives**

- Supporting general practice to manage acutely unwell patients;
- To reduce inequities of access for priority populations;

Eligibility Criteria

- Patients with an ***acute condition***, who without EPC funding support would otherwise be referred acutely to hospital
- For rural practices providing ***prolonged clinical care*** and observation for patients waiting on a hospital transfer (rural stabilisation).
- For **any person eligible for New Zealand healthcare** funding regardless of PHO enrolment status, for the packages of care as above.

Following criteria must also be met:

- Clinically well enough to be discharged home (except for rural stabilisation).
- Are likely to need no more than 5 days of community-based care
- providers can apply to the PHO for an extension if deemed appropriate.

What is not covered

- Unstable patients (except for rural stabilisation)
- Services already contracted for (e.g. maternity services, PRIME)
- Where the patient requires non-urgent investigations

This service is not claimable through ACC, with a few exceptions (please see eligibility criteria on form and [practice information sheet](#)).

Extended Primary Care (EPC)

[EPC Practice Information](#)

Halcyon Form:

- Two claiming pathways (pick one)

1. Acute Care

- Kept in community
- Can claim follow-up visits

2. Rural Stabilisation

- Sent to ED/hospital
- Must have interventions more than assessing patient and transferring to ED

- Copy/paste or import your note

Time taken for this claim/episode of care

GP/NP

Please specify ▼

Nurse

Please specify ▼

Administration/observation time

Please specify ▼

Outcome ⓘ

Please specify ▼

Do you expect to see the patient for follow-up in the next 5 days?

Please Specify ▼

Clinical Notes

Extended Primary Care	Acute Care Initial Claim	Patient must meet eligibility criteria ⓘ
	Rural Stabilisation Claim	Patient must meet eligibility criteria ⓘ
		\$1,000.00 funding remaining.

- **Claiming based on time-based funding**
 - Initial appointment can be charged at usual rates.
- **Consumables**
 - Consumables costs are covered as part of the funding provided.
 - Two exceptions can be claimed for separately as follows: Catheter bags at \$90 and IVF's at \$20

Gender Affirming Primary Care

Practice Information

Last updated: Apr 2026



Gender Affirming Primary Care Practice Information

Programme Includes:

- Funded GP/NP Visits
- Funded Readiness Assessments
- Local Experts (ERMS Referral)
 - Dr. Jonathan Penno – Te Nikau
- Health Pathways Updated

• Eligibility:

- Aged 14years and over
- Seeking Gender Affirming Primary Care
- Enrolled in West Coast Health (PHO)

Special Notes:

- For Gender Affirming Primary Care Only
 - Not for routine physicals or screenings that are funded elsewhere
- One-off Registration: Valid for two years
- Consult (Claiming form): Up to 10 time slots
- No Co-pay for the patient
- Funding Follows the Patient
- **Referrals**
 - Be sure to still make the referrals in ERMS

HPV Primary Screening

HPV/Cervical Screening Practice Information

[Clinician Dashboard](#) / [Clinical Programmes](#) / [Sexual Health: HPV / Cervical Screening](#)

National Cervical Screening Programme

Screening eligibility and funding – Health New Zealand | Te Whatu Ora

Specific eligibilities based on Type of Screen and Schedule of Screen

Only registered/trained Smear Takers or clinicians trained in HPV Swab distribution are allowed to perform this screening and claim.

Select Patient

HPV Primary Screening

Patient

Provider

Claim Details

Claim Date

24/02/2025



Type of Screen

Please specify

Schedule of Screen

Please specify

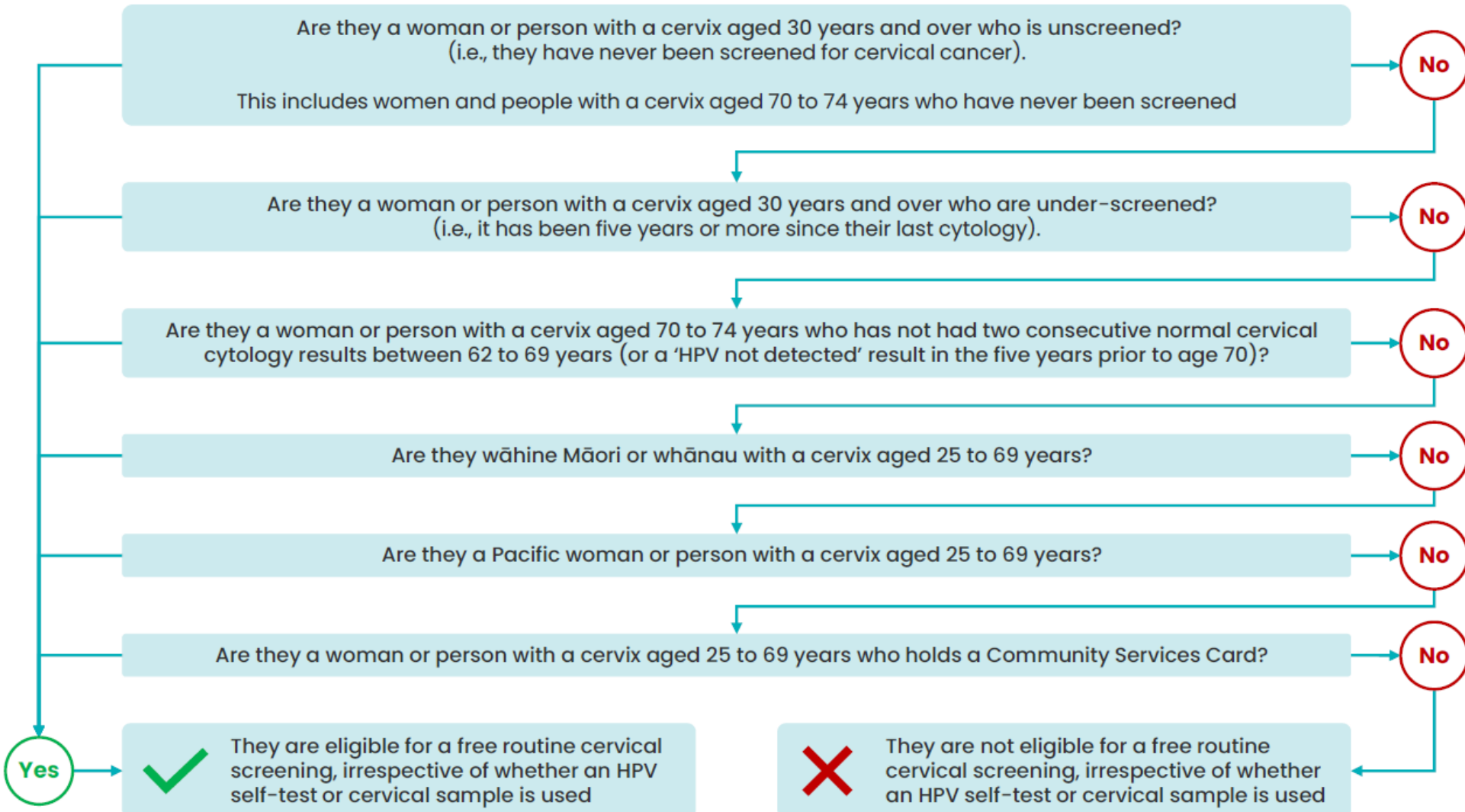
← Back

Cancel

Submit Claim



Who is Eligible for Free Cervical Screening



GP Referred MRI

Practice Information

Last updated: Sept 2025



GP Referred MRI Practice Information

Allows practices to claim for referrals made to Radiology through the ACC MRI referral scheme

Process (*MRI Programme Trained GP or NP*)

- Complete knee, cervical or lumbar assessment;
- Referral via ERMS: ACC GP MRI referral
- Claim via Halcyon: GP MRI claim
- Provide package of care (*follow up and referrals*)



GP Referred MRI Claim

Patient **Provider** **Claim Details**

Consult Date
12/05/2026

Eligibility
☐ Referred to MRI
☐ Patient is over 16

ACC Number

ACC Injury/MRI
Please specify

Information provided by MRI that informed the management decision

MRI referral management options (please select all that apply)

☐ Specialist referral for likely surgery
☐ Specialist referral for assessment
☐ Specialist Referral on patient request
☐ Active rehabilitation referral such as physio, chiropractor
☐ Referral to pain specialist
☐ GP analgesic management
☐ No further management

[Back](#) [Cancel](#) [Submit Claim](#)

Long Term Conditions Programme

Practice Information

Last updated: Sept 2025



LTC Programme Practice Information

- Lump Sum, front funding (\$300), annual enrolment
- Eligible by Condition **and** Situation
 - Diabetes, CVD, COPD, Gout, Asthma
 - Māori, Pacific, CSC, Quintile 5, New Diagnosis
 - Anything outside of these two qualifiers needs to be *approved* by WCH Quality Team.
- Capped number of registrations per practice
 - Discuss with your clinical team the process for enrolment

LTC Registration: Planned Package of Care

There is a free-text section for the "Planned Package of Care" in the registration form.

In this section, please provide:

- **The plan for how the \$300 will be used for this patient over the next year.**
 - ii. **Discuss with and inform the patient.**

Please Note: Patients with Diabetes are funded less the Diabetes Annual Review if enrolled on LTC.

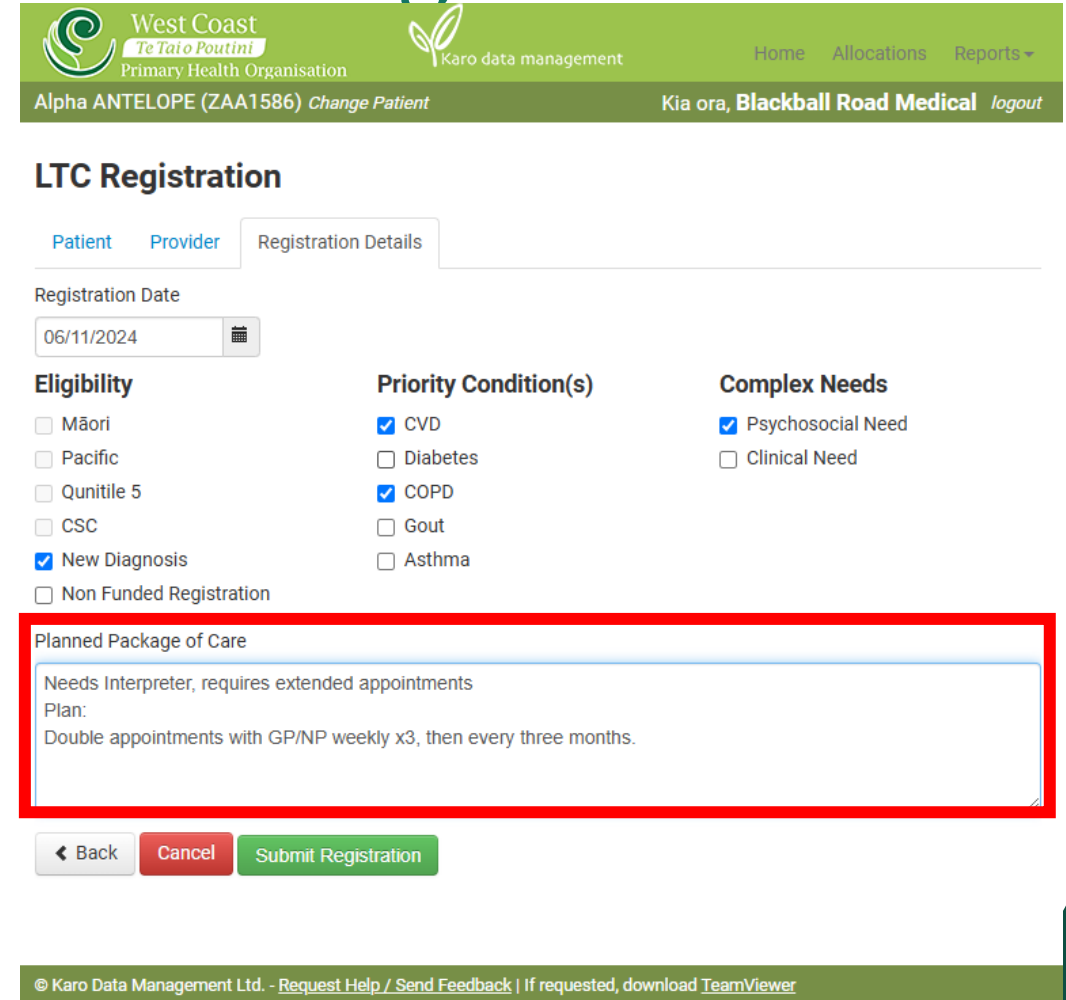
You must complete a Diabetes Annual Review to receive the full \$300 of funding

Example: For someone with diabetes and a CSC holder

1. CSC DAR: \$40

2. CSC LTC Diabetes: \$260

Total funding: \$300



West Coast
Te Taio Poutini
Primary Health Organisation

Karo data management

Home Allocations Reports

Alpha ANTELOPE (ZAA1586) Change Patient

Kia ora, **Blackball Road Medical** logout

LTC Registration

Patient Provider Registration Details

Registration Date
06/11/2024

Eligibility

- ☐ Māori
- ☐ Pacific
- ☐ Qunitile 5
- ☐ CSC
- ☒ New Diagnosis
- ☐ Non Funded Registration

Priority Condition(s)

- ☒ CVD
- ☐ Diabetes
- ☒ COPD
- ☐ Gout
- ☐ Asthma

Complex Needs

- ☒ Psychosocial Need
- ☐ Clinical Need

Planned Package of Care

Needs Interpreter, requires extended appointments
Plan:
Double appointments with GP/NP weekly x3, then every three months.

Back Cancel Submit Registration

© Karo Data Management Ltd. - Request Help / Send Feedback | If requested, download TeamViewer

LTC: Planned Package of Care Examples

Patient A:

- “Patient has worsening DM II, now requiring insulin
- Free Initial weekly GP/RN consults for Insulin titration
 - Free quarterly GP visits once stabilised
 - cover pharmacy fees co-pay (the \$5 per prescription)”

Patient B - enrolled in CVD LTC for hx of MI

- "Learning and communication difficulties
- Free extended appointments quarterly and PRN with GP"

Patient C:

- “Needing medication titration for better control of BP
- Free quarterly and PRN visits with GP
 - Free nurse visits monthly
 - free additional care as it may come up ie pharmacy courier fees with med changes”

Unique Ideas:

- Funding Vaccines (ex: Pneumococcal and Shingrix)
- Wiping debt to encourage patient to seek care
- Funding Pharmacist Visits

Long Term Conditions – Mental Health

Practice Information

Last updated: Jun 2022



LTC Mental Health Practice Information

Also known as: LTC-MH

Eligibility:

- **Long-term mental health condition**
 - ie: Schizophrenia, Bipolar Disorder, etc.
- **Enrolled in:**
 - Buller Health
 - Coastal Health
 - Reefton
 - South Westland
 - Westland Medical

- Sits separately from other LTC programmes
- Physical health needs – full medical with nurse and GP + mental health review, with Community Mental Health (CMH) case manager if under CMH
- Follow-up/s essential (screenings)
- Recalls – give next appointment at time of consult if able
- Communications with case manager/support worker
- Consider referrals to other provider services (West Coast Health, Clinical Nurse Specialist, Community Mental Health, Equally Well)

Mental Health Extended Consult

Practice Information

Last updated: Sept 2024



Mental Health Extended Consult Practice Information

- Funded visits for unexpected mental health extended consults
- Enrolled patients (\$60): 12 years and over
- Service capped at 8 per 1000 registered patients per year.
 - If practice needs more consults, contact qualityteam@westcoasthealth.nz

New DEV West Coast Portal (West Coast PHO)

Main Web Portal More Audit

West Coast Te Taio Poutini Primary Health Organisation

Karo data management Home Allocations Reports Admin

Mickey MOUSE (ABC1235) Kia ora, Demo Medical Centre

Options for Mickey

Current Programmes Other Options

Programme	Options	Practice Allocation
Mental Health Extended Consult	New Claim	

☐ Parked

Print OK Cancel Help

New DEV West Coast Portal (West Coast PHO)

Main Web Portal More Audit

West Coast Te Taio Poutini Primary Health Organisation

Karo data management Home Allocations Reports Admin

Mickey MOUSE (ABC1235) Kia ora, Demo Medical Centre

Mental Health Extended Consult

Patient Provider Claim Details

Claim Date: 30/10/2019

Clinician: Please specify

Eligibility: ☒ Is Enrolled

[< Back](#) [Cancel](#) [Submit Claim](#)

© Karo Data Management Ltd. - [Request Help](#) / [Send Feedback](#) | If requested, download [TeamViewer](#)

Palliative Care

Practice Information

Last updated: May 2026



Palliative Care Practice Information

New Programme Name: End of Life Care

Objective: To support people in the last six months of life.

Programme Covers:

Practice Consults

Home Care Visits

Post-death Home Visits

Claiming Form:

>Other Options

>Palliative Care

Extensions can be applied for:
Danielle.Dawson@westcoasthealth.nz

Main Web Portal More Audit

West Coast Te Tai o Poutini Primary Health Organisation

Karo data management Home Allocations Reports Admin

Mickey MOUSE (ABC1235) Kia ora, Demo Medical Centre

Options for Mickey

Current Programmes Other Options

Programme	Options	Practice Allocation
	New CVD Review New COPD Review New Other Review New LTC Follow Up	
LTC Mental Health	New Initial Assessment New Annual Review New Follow-Up	
LTC Health Navigator	New Referral	
Mental Health Extended Consult	New Claim	
Palliative Care	New Registration New Consult Exit Patient	

New DEV West Coast Portal (West Coast PHO)

Main Web Portal More Audit

West Coast Te Tai o Poutini

Karo data n

Retinal Screening

Practice Information

Last updated: Jan 2020



Retinal Screening Practice Information

West Coast Health employs an optometrist from Matthews Eyewear to provide free Retinal screening to patients with diabetes.

Clinics are held 4-5 times per year at arranged venues on the coast.

Referrals - WCH Service

Providers

New Physical Activity Support Service (PASS) - (Prev.

Green Prescription)

New Active Families Referral

New Retinal Referral

New Youth-Mental Health Referral Form (12yrs-24yrs)

New Breastfeeding Referral

New LTC Health Navigator Referral

New Brief Intervention Counselling Service

New Dietitian Referral

Eligibility:

- Patient has Diabetes Diagnosis
- Patients enrolled in West Coast Health (PHO)

Process:

1. Practice submits Retinal Screening Referral via **Halcyon**
2. WCH receives referral and books patient in for the next retinal screening in their area.
3. Patient gets screened.
4. Results sent back to practice via mail to be scanned into PMS record.

Please note: Retinal Screening Referrals do not automatically generate when you submit a Diabetes Annual Review. *You must submit a Retinal Screening Referral via the form in Halcyon.*

Contraception and Sexual Health

Practice Information

Last updated: May 2026



Sexual Health Practice Information

Age < 25

Eligibility:

- Anyone under 25 years of age
- Irrespective of eligibility for NZ healthcare and enrolment status

Programme Covers:

Contraception Consults

STI Consults

Repeat prescriptions and follow-up

Long Acting Reversible Contraception (LARC) – subdermal or IUD insertion procedure or removal with/without reinsertion

Prescriptions must have “WCPHO Contraception Programme” stamped on them or added into instruction line for pharmacy to dispense for free.

Contraception and Sexual Health

Practice Information

Last updated: May 2026



Age ≥ 25 Eligibility for 25 years and older:

- People Living on Low Incomes-Q5 area or hold a community services card, **or**
- Māori & Pacific peoples, **or**
- Experiencing adversity and living on low incomes including those who fit eligibility criteria (see practice information)

Programme Covers:

Contraceptive consult (STI not funded)

LARC – subdermal or IUD insertion procedure or removal with/without reinsertion

Co-pay:

- Maximum \$5 for Contraception Consult
- No co-pay allowed for LARC procedure

Prescriptions must have “WCPHO Contraception Programme” stamped on them or added into instruction line for pharmacy to dispense for free.

Skin Cancer Management

Practice Information

Last updated: May 2026



Skin Cancer Management Practice Information

- Skin excision subsidy based on time for procedure
- Funding allocated quarterly to clinics
- Contact Quality Team if queries about funding, need, or eligibility

Eligibility:

- Suspected or confirmed Skin Cancers,
- **and** one of the below:
 - Patients holding a Community Services Card or
 - Māori and Pacific peoples, or
 - Patients whose circumstances mirror deprivation as determined by the individual clinician.
 - Example: would likely be eligible for a CSC but does not have one.

Skin Cancer Management

New Claim

No funding remaining until 30
Jun 2026